

Corporate Policy Committee

Date of Meeting: 08 June 2021

Report Title: Performance Reporting

Report of: Jane Burns, Executive Director of Corporate Services

Report Reference No: CP/06/21

Ward(s) Affected: All

1. Executive Summary

- 1.1.** The introduction of the new committee system affords the opportunity to review and streamline the performance and data reports for Members.
- 1.2.** The Council's Corporate Plan 2021-25 is part of the performance management hierarchy, setting the vision, values, objectives and priorities. Openness and transparency and accountability are essential elements of performance management.
- 1.3.** The Committee's terms of reference include (1.11) a co-ordinating role across all other committees and exercising a corporate view of outcomes, performance, budget monitoring and risk management and (1.18) oversight, scrutiny, reviewing outcomes, performance, budget monitoring and risk management of the Directorates of Finance & Customer Services; Governance & Compliance Services and Transformation including the following functions: Legal, Governance and Compliance; Audit and Risk; Transactional Services; Transformation; Business Change; B4B/ERP; Human Resources, ICT; together with Strategic Partnerships and shared services.
- 1.4.** This report seeks views on the Committee's requirements.

2. Recommendation

That the Corporate Policy Committee asks the Executive Director of Corporate Services to design a balanced scorecard for consideration at a future meeting.

3. Reasons for Recommendation

- 3.1. Openness and transparency and accountability are essential elements of performance management.

4. Other Options Considered

- 4.1. Not applicable at this stage.

5. Background

- 5.1. The Council's Corporate Plan 2021-25 is part of the performance management hierarchy, setting the vision, values, objectives and priorities. Openness and transparency and accountability are essential elements of performance management.
- 5.2. The Committee's terms of reference include
 - 5.2.1. (1.11) a co-ordinating role across all other committees and exercising a corporate view of outcomes, performance, budget monitoring and risk management and
 - 5.2.2. (1.18) Oversight, scrutiny, reviewing outcomes, performance, budget monitoring and risk management of the Directorates of Finance & Customer Services; Governance & Compliance Services and Transformation including the following functions: Legal, Governance and Compliance; Audit and Risk; Transactional Services; Transformation; Business Change; B4B/ERP; Human Resources, ICT; together with Strategic Partnerships and shared services.
- 5.3. There are a number of different reports which officers produce to give internal and external metrics of how the Council is performing. These include indicators of service and business performance, external reporting requirements, and information on 'organisational health' such as employee data, health and safety incidents, staff feedback. In addition, there are separate reporting arrangements for budget and financial performance and risk management which will be considered by the Finance Sub-Committee and the Audit and Governance Committee.
- 5.4. The new committee arrangements provide an ideal opportunity to look afresh at Members requirements to fulfil their responsibilities for oversight, scrutiny and holding to account, as detailed in their terms of reference.

6. Consultation and Engagement

6.1. Not applicable

7. Implications

7.1. Legal

7.1.1. There are no longer statutory requirements to produce and publish Best Value Performance Indicators. In practice, many of the indicators continue to be used by councils, including Cheshire East.

7.1.2. There are requirements to produce many statutory and other statistical returns. The current single data list for local authorities is extensive.

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/979255/Detailed_Single_Data_List_-_2021-2022.xlsx

7.2. Finance

7.2.1. Financial and budget monitoring is an essential part of the council's assurance framework.

7.3. Policy

7.3.1. The Corporate Plan sets the overall policy context for the Council. It is important that progress in delivering the plan can be measured in proportionate and appropriate ways.

7.4. Equality

7.4.1. There is a requirement to publish equalities information relating equalities objectives, include annual gender pay gap reports.

7.5. Human Resources

7.5.1. Key metrics of 'organisational health' such as employee data, health and safety, staff feedback allow the council to understand the workforce.

7.6. Risk Management

7.6.1. The Council's Risk Management Framework is designed to provide a structured, consistent and continuous process for identifying, assessing, and responding to threats and opportunities that affect the achievement of the Council's corporate objectives.

7.6.2. Risk management is central to facilitating good governance and the achievement of corporate objectives. As a publicly accountable body, the Council must demonstrate effective identification and management of the risks that threaten the achievement of its

corporate objectives, the effectiveness of its operations, and reliable financial reporting.

- 7.6.3.** The Audit and Governance Committee have the responsibility for risk assurance.

7.7. Rural Communities

- 7.7.1.** No specific implications.

7.8. Children and Young People/Cared for Children

- 7.8.1.** No specific implications.

7.9. Public Health

- 7.9.1.** No specific implications.

7.10. Climate Change

- 7.10.1.** No specific implications.

Access to Information	
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Appendices:	None
Background Papers:	Examples of recent reports Link to COSC quarterly performance reports Agenda for Corporate Overview and Scrutiny Committee on Thursday, 8th April, 2021, 2.00 pm Cheshire East Council Item 11 Links to Staffing Committee reports on workforce and health and safety. http://moderngov.cheshireeast.gov.uk/ecminutes/ieListDocuments.aspx?CId=240&MId=7953&Ver=4 Items 5 and 6 Link to Cabinet reports on Budget and workforce monitoring. Agenda for Cabinet on Tuesday, 2nd February, 2021, 1.00 pm Cheshire East Council Item 81